

Purchase Confirmed: Winter Telescope Tour on Apr 30, 2024 (Confirmation Code: D806DF)

Dark Ranger Telescope Tours <automated@xola.com>

Zo 14-4-2024 15:36

Aan:Henk Braber <henkbraberjr@hotmail.com>



Confirmed

Your purchase for Winter Telescope Tour has been confirmed

Confirmed

Tuesday • 30 Apr, 2024

Starts 9:00 PM

Duration: 2 hours • Ends 11:00 PM

Purchase Confirmation

Confirmation Code: D806DF

Contact Information

Henk Braber

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Payment Summary

Adults (\$44.04 x2) \$88.08

Zero Gravity Lounge Chairs
Reservation (\$10.00 x2) \$20.00

Sales Tax in Garfield County \$7.94

Total \$116.02

Service Fee (6%) \$6.48

Total \$122.50

Payment *6641 (Apr 14,
2024) \$122.50

Paid \$122.50



Winter Telescope Tour

Tue 30 Apr, 2024 • 9:00 PM

2 Adults • Confirmation Code: D806DF

Manage this purchase

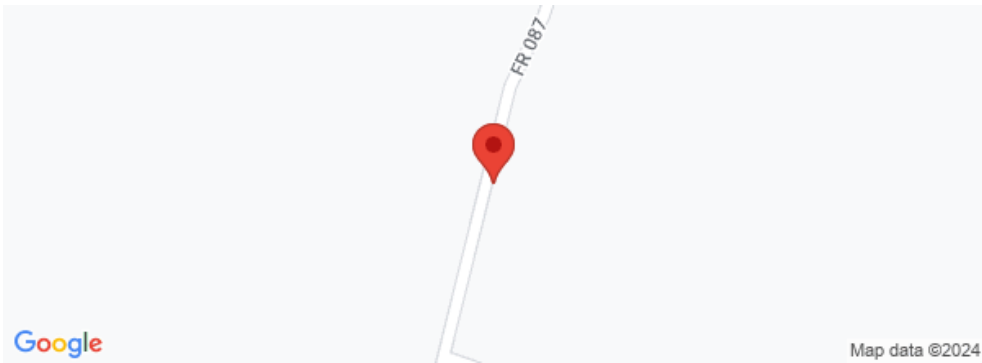
Meeting Location

Get Directions

FOR BEST RESULTS: Enter business name 'Dark Ranger Telescope Tours' rather than physical address into your navigational app. DON'T USE WAZE!



1-mile South, East Fork Rd #087
Bryce Canyon City, UT 84746
435-590-9498




What's included

- ✓ VERY Cold Night Temps! 40F colder than daytime!

What to bring

- Warm Hat
- Warm Gloves
- Winter Coat
- Snow Boots or at least warm hiking boots
- Hand and foot warmers
- Blanket from motel cuz U forgot 1 or more above!

 Benefit of recent eye exam & new prescription

Attachments

 New DRO Directions.pdf - Download driving directions

[Read document](#)

Business Hours

Normal Start Times:

7:30pm November thru 2nd Sat. March (DST):

8:30pm 2nd Sat. March (DST) thru April 15

9:00pm April 15 - April 30

We reserve the right to delay the start time of a Winter Telescope Tours by as much as 1 hour (notification by text & email), if doing so increases the chances of avoiding cloudy sky. Please keep your schedule that flexible.

Obviously you don't have to stay all 2 hours. As always, your tour ends whenever you are cold, tired, or bored.

Other Considerations

During the winter, cold and dry air offers a multitude more stars visible to the unaided eye and allows more detail to be observed with our telescopes. The winter constellations are also stronger, being both made up of brighter stars and also more complete in their geometry –requiring less imagination to see what the ancients saw in these star patterns. The rarest treat is seeing the winter Milky Way – the outer-arm of our spiral galaxy. Because it contains about 1/100th as many stars it's overall appearance is fainter and more subdued. Indeed, there are precious few places on Earth where one can see the Winter Milky Way stretching from the Western to Eastern horizon as we can in the Bryce Canyon area.

However winter midnight temperatures range from 30F to -10F, and wind-chill can creates a real-feel as low as -40F! Nevertheless, the well provisioned guests, those wearing lots of layers, snow-boots, and ski hats, and/or with hand & toe warmers are guaranteed views of the universe few modern humans have ever seen, and as the menace of light pollution continues to spread, far fewer EVER will.

NOTE: Some of our larger telescopes are most successfully used as assisted by heavy-duty step ladders. Taller adults only need them to lean against so as to steady themselves (reduce the head-bobbing problem created by closing 1 eye). Shorter adults and children may need climb up a step or two. If you have any concerns and/or aversion to step ladders you need to alert us well in advance so that we will be sure to have some smaller telescope(s) setup for you.

Cancellation Policy

Because financial institutions are allowed to do volume-based pricing, they put small businesses at a disadvantage. Credit Card companies charge us 3% and our booking service another 3%. Then to cover their expenses, the booking service charges us another \$1.90 per booking. This means we only get ~92% of the money you see on your bank statement.

If booking cancellation request is made (text or email is preferred) more than 42-hours in advance, 92% is refunded. Obviously, we can't refund more money than we receive, so a 92% refund is where we barely break even.

If notification of cancellation is sent between 48 and 4 hours prior to start time, 50% is refund. With that short of notice we are lucky if we can rebook 50% of cancelled seats.

Rescheduling or store credit is always an option, but there can be no same-night refunds (<4hrs notice) except due to cloudy or dangerous weather.

BUT WHAT IF IT'S CLOUDY?

Cloudy days are NOT uncommon, but cloudy nights are rare! We average 300 clear nights per year! And unless you have lived on the Colorado Plateau for a few years, nothing you think you know about weather applies here. Here, even later afternoon weather has little bearing on what will happen a couple of hours later that night. Yes, everybody has a weather app on their phone, but apparently not everybody realizes that just having an app does NOT grant you an honorary degree in that particular subject matter. Unless you are paying a monthly or annual fee for whatever weather app you happen to have your phone, it is worthless in this part of the world. Dark Ranger Telescopes Tours expert opinions, based on our local experience and our premium weather models, is how our go or no-go decision are made.

WEATHER UPDATE AND DECISION

By both text message and email, you will receive a weather update from us sometime between 6:30 and 7:30pm. Usually that will include a final go or no-go determination. Sometimes we might invoke our right to delay the start time by up to 1 hour, if we think it will increase our chances of getting you good sky, but most nights a 30-minute delay suffices. This does not mean you have to stay later. We may skip the multimedia presentation altogether or offer it last so the true astronomy enthusiasts can opt to stay later if they want.

NOTE: because we love our jobs, UNLESS we are certain the sky will NOT cooperate at all, or IF the weather is likely to become dangerous to telescopes and especially humans, we usually go for it. At worst, you'll get an excellent multimedia show, EXTRA opportunity for Q&A, and a cloudy night refund (see below). At best the sky will clear, as it usually does, and there will be much rejoicing!

If you leave your telescope tour early or don't show-up at all, because despite what we have put in writing to you in our Weather Update, you "know" the sky is not going clear, that's your decision, and your gamble. Good gamblers study risks vs rewards, so PLEASE read what follows carefully.

FAILED ATTEMPT CLOUDY NIGHT REFUND 75%:

If, during the 2 to 3-hr course of a Telescope Tour, we fail to show you at least 1 example from 4 of the 5 classes of astronomical objects (i.e. solar system object, double-star, star cluster, galaxy, and nebulae) we will offer you 3 refund options to choose from:

1. Our standard cloudy night 75% refund (or 81% of your money we received),
2. Bumping you to another night that fits your vacation schedule
3. 100% of the booking value converted to price-locked store credit to be used in a future year or decade, without having to pay an extra dime to rebook the same tickets.

NOTE: You will have to reply in writing (email or text message) with your choice before we can honor any option.

100% refunds are granted to those who make a Backup Night Booking and we, given 2 nights/chances, STILL failed to provide the minimum experience defined in paragraph immediately above. Yes, we are so confident in our ability to predict the weather better than everybody else, we will even refund the equivalent of your credit card transaction fees. Yes, we will try to bump you when we can, but only Backup ticket holders are guaranteed another chance at telescope friendly weather.

NOTE: Those who book a Backup night, but choose not to attend it, forfeit their assurance of a 100% refund for cloudy weather.

HARD CANCELLATION REFUND 85%:

When there is no hope for being able to use the telescopes or especially when it is unsafe for either telescope or humans to even try (thunderstorms, high winds, rain, etc.) we may choose to do a Hard Cancel. Hard Cancellations result in an 85% refund. Only if you made the effort to read this lengthy cancellation policy or otherwise booked and utilized a Backup night will you get a 100% refund for a Hard Cancellation night.

Contact Info

 Dark Ranger Telescope Tours

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Tropic, Utah

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Confirmation Code D806DF | Purchase ID: 661bdb945e7dd1ccf70dde0c

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